



green fuse funeral training because everyone is different



certificate in funeral arranging

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Next courses:

March 28th – 30th 2012

and by request for groups

certificate in funeral arranging

This course is for 1) people working within the funeral sector who advise and help families to arrange funerals, and 2) those wishing to join the funeral sector.

Each funeral is judged on what people experience, primarily the funeral ceremony itself. Increasingly the public is demanding that each funeral is individually tailored to suit the character, values and beliefs of the person who has died. And therefore the reputation of each funeral director is similarly judged.

The funeral arranger helps the family to decide exactly what they want from the full range of choices, and then makes sure that is delivered. At this vital stage of the process they are the primary contact with the family. The initial arrangements have an enormous effect on the resulting funeral ceremony and the family's experience leading up to the ceremony. For example, matching the best funeral celebrant or minister to meet the family's needs, the venue for the funeral, the flowers and other touches to transform an ordinary funeral into something special, are all within the funeral arranger's remit. To do the best job possible, and enhance the reputation of your company, you must have appropriate training.



Giving bereaved families and friends greater influence over the time between a death and the funeral can be a real help in coping with loss and grief. They need clear information and advice about what happens when someone dies, saying last their goodbyes, caring for the body and arranging a personal funeral.

On the course you learn not only about the wide range of options families have, but also listening and communication skills to help them explore those options. You experience what it is like to be the family, faced with making all these decisions, often under pressure, and how you can inform and support them to make the choices that feel right for them.

Taking time, listening carefully to a family and offering them choices often transforms the result from a 'standard' funeral into something really special, which could not have been for anyone else. Funeral directors, arrangers and celebrants who are associated with these funerals enhance their reputations, leading to increased demand for their services.

"I thoroughly enjoyed the course, learning a great deal more about the funeral industry and the choices available. I am very pleased that I chose to attend and feel I am much better positioned to provide a unique service."

Mark in Northern Ireland



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Learning Outcomes:

1. Gain a deeper understanding of new bereavement, your role in helping a family to cope with loss and to arrange a special funeral.
2. Explore the main choices with regard to planning and arranging a funeral, including
 - burial options including woodland or private land burial
 - interviewing, guiding and listening to families
 - encouraging family and friends to be actively involved in preparations and the ceremony e.g. vigils, as bearers, speaking
 - choices such as celebrant, transport, coffins & shroud
 - the full range of possible venues for funerals
 - caring for the person who has died at home or elsewhere
 - family and friends visiting the person who has died
 - talking about costs and paying for a funeral
 - different types and styles of funeral ceremony
 - after the funeral and memorialisation.
3. Learn about what makes a good funeral ceremony and how to use these choices creatively.
4. Improve communication skills and ways to talk about care for the person who has died and funerals with families.
5. Explore your own attitudes towards talking about death and funerals.

This **three-day course** will enable you to help a family make their main choices with knowledge, openness and confidence. You will receive a 100 page manual of all the information which you can keep referring too. Maximum 10 participants.

Note: we always have two facilitators, so if some people already know the content of a session, they can break out and do more practice on other skills.



Course Summary

This is the material we cover over the 3 days, and you will receive a manual covering all of this. The extent to which we go into each part will be decided at the time, depending on prior knowledge. We will also put an emphasis on the experience of what it is like to be bereaved and working with bereaved families, and introducing all the choices. If some course participants have prior knowledge of an area, they can break out for skills practice with a facilitator, so no time is wasted.

1. History and background of funerals in the UK
2. What needs to be done when someone dies
3. Caring for the body – the options (no practical work)
4. Working with the newly bereaved
5. Beginning preparations
6. The role of the Funeral Director
7. Burial and Cremation options
8. Funeral products – coffins, urns and shrouds
9. Memorialisation and ashes
10. Helping the family to think about the funeral ceremony
11. The funeral ceremony – structure, purpose, content
12. Publicity, giving talks, building a network, charging for your services
13. Planning a funeral in advance

And any requests!

“I found the course 85% useful and I find the manual 100% useful.”

Ian Birtwistle. Funeral Director.



who we are



green fuse was founded by Jane Morrell and Simon Smith, who have worked as funeral directors, arrangers, advisers and celebrants since 1999 and are authors of *We Need To Talk About The Funeral - 101 Practical Ways To Commemorate And Celebrate A Life*, a guide based on their work with families.

Jane and Simon run **green fuse contemporary funerals**, providing a full range of funeral services, support, information and advice to local families. They both hold diplomas in Psychosynthesis Counselling. Trained in nursing, Jane has trained in funeral celebrancy with Welfare State International. Simon is also a professional speaker and trainer with fifteen years' experience. He

holds Bath University's Foundation Degree in Funeral Services.

Steve Nimmo – co-trainer. Steve has worked in the funeral industry since 1997, with a family firm undertaking 1500 funerals per year, and he was personally responsible for 250 per year. He became Senior Funeral Director.

In 2002 Steve became Director of Family Assistance for the Kenyon Emergency Services team. He was involved in emergency responses, mainly abroad, and the ceremonial repatriation of British War Dead from Afghanistan and Iraq. He was funeral director in charge of many funerals, some attended by in excess of 2000 people. He was awarded the Ministry Of Defence Medal For Repatriation in 2008.

In 2010 Steve set up his own company to provide a range of bereavement services including specialist funeral directing and training. Their ethos is to provide the highest standard of service and to provide a specially personalised service to every family.

how to book a course

To book, please print and send to us the form on the next page, or send us an email or telephone us and we will provide you with a pre-course pack including dates, venues, prices, questionnaire and application form. email: jane@greenfuse.co.uk Tel: 01803 840779

feedback on our courses and book

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“This course is a must for anyone wishing to learn how to develop funerals together with the family and friends in a sensitive and meaningful way. The safe space enables you to jump in and practice your presentation skills as well as interviewing families.” Anne Bury. Hospice education.

“The funeral courses run by green fuse are full of practical guidance and information. They take away the mystique surrounding how funerals are created and carried out. Jane's and Simon's experience as funeral directors, arrangers and celebrants provides the required authority as well as imaginative ideas. Their teaching equips the student to support grieving families in the making of important choices they otherwise might not have known were even available. I believe it gives families the chance to be more effective, and to grieve and celebrate a life more proactively, than does the traditional method of submission to a system. I think almost anyone involved with people in the early days of bereavement will find the experience of attending these courses helpful in their caring work.’ Jonathan Taylor. Funeral director and celebrant.

“The book is a splendid achievement and will certainly become the benchmark book, for some time to come. The text is a triumph of clarity and quietly expert, informed advice. It makes the reader feel guided by someone who knows from experience but wants you to find your own way.” Professor Malcolm Johnson, Centre for Death and Society

“bursting with practical advice . . . All a bereaved person needs to guide them through the myriad of necessary arrangements at a stressful time.” Fidelity Magazine (National Council Of Psychotherapists)

“It has all the information you need. It is also rather inspiring.” Lesley Garner. Daily Telegraph

green fuse funeral training

Funeral Arrangers Course Application Form

Name:

Address:

Telephone Number: Daytime

Evening

Email:

Current work:

Please state briefly why you are interested in attending this course:

Course you would like to book: Funeral Arranging and Advice £675* []

Venue: Moreleigh, Totnes, Devon

Dates of course you wish to book: 28th – 30th March 2012

Dietary and other special requirements:

* The cost of the course is £675 (non-residential). Please enclose £175 deposit on application, or shortly after to confirm your place, and £500 at least two weeks before the course. (Early bird discount. £575 if you book and pay by 31 January 2011).

Please make cheques out to Green Fuse Limited and send to 7 High Street, Totnes TQ9 5NN.



green fuse funeral training

For more information, to book a course or a talk for a group
please call Jane Morrell or Simon Smith on

01803 840779

email: jane@greenfuse.co.uk

www.greenfuse.co.uk/training.htm

